



# AMC GRAM

Hickam AFB, Hawaii  
Passenger Travel Information



## Aloha and Welcome to Hickam Air Force Base, Hawaii!

The 735th Air Mobility Squadron Commander, Lt. Col. Shirlene Ostrov, welcomes you to Hawaii. Air Mobility Command (AMC) wants your travel to be as comfortable and enjoyable as possible. The following information is provided to assist you during your stay. If you have questions or concerns during your journey, please contact a passenger service representative for assistance. We look forward to serving you now and in the future! Mahalo!

### Hickam Passenger Terminal Information:

- Hours of Operation: 24 hours a day/ 7 days a week
- Flight Information: Commercial: (808) 449-6833 or DSN: (315) 449-6833
- Email: [spacea@hickam.af.mil](mailto:spacea@hickam.af.mil)
- Website: <http://www2.hickam.af.mil/units/735thams/>
- Address: 355 Mamiya Ave. Building 2028 Hickam AFB, HI 96853

### Terminal Facilities:

- **AAFES Terminal Shoppette:** M-F, 0600 – 1800; Sat & Sun, 0600 – 1300
- **Hertz Car Rental:** Daily 0800-1900, (808) 422-6915
- **Terminal Cafeteria:** Mon-Sat, 0600 – 1300; Sun, 0600 – 1100; Closed Holidays
- **USO Lounge:** Open Based On Volunteer Availability; Family Lounge, Children's Play Area
- **Business Center:** Open Daily 24/7; DSN Phones, Fax Machine
- **Aloha Airport Delivery:** (808) 372-5411 (Temp. Baggage Storage) Open Daily, 0800-2000  
[www.alohaairportdeliveryandstorage.com](http://www.alohaairportdeliveryandstorage.com)

NOTE: The Aloha Airport Delivery Service is neither connected with nor endorsed by the Department of Defense.

### Parking Information:

- Parking directly in front of the terminal is short term parking only; cars left over 30 minutes in the front row or 12 hours in the back four rows will be ticketed and towed at the owner's expense. Long term parking is available adjacent to the terminal and is available for a maximum of 30 days. A long term parking permit is required and can be obtained from the Passenger Service Counter along with lot location information. Handicap parking is available in both short and long term lots.

### Lodging:

- |                                           |                     |                  |
|-------------------------------------------|---------------------|------------------|
| • Hickam Lodging Office: (Royal Alaka'i): | (808) 448-5400/5500 | (Call For Rates) |
| • Pearl Harbor Navy Lodging:              | (808) 440-2290      | (Call For Rates) |
| • Bellows AFS Cottage/Cabin Rental:       | (808) 259-8080      | (Call For Rates) |
| • Waianae Army Recreation Center Cabins:  | (808) 696-4158      | (Call For Rates) |
| • Hale Koa Hotel:                         | (808) 955-0555      | (Call For Rates) |
| • Outrigger Hotels Military Hot Line:     | (808) 921-6868      | (Call For Rates) |

NOTE: The establishments listed above are for your information only. Commercial hotels are neither connected with nor endorsed by the Department of Defense. Numerous other properties are listed in the Yellow Pages under "Hotels."

### Ground Transportation:

- **Military Taxi:** Available 24/7; (808) 449-1742 (DUTY PERSONNEL ONLY)
- **"The Cab":** Available 24/7; (808) 422-2222 (Commercial Taxi Service)
- **"The Bus":** Bus stop directly in front of the terminal; Departs terminal every 40 minutes during the weekdays (0610 – 0100) and every hour during the weekends & holidays (0640 – 2315)

NOTE: Commercial taxi and bus are neither connected with nor endorsed by the Department of Defense. "The Cab" is the only taxi service authorized on Oahu military installations. "The Bus" does NOT allow baggage with the exception of small hand carried items.

### Check Cashing & ATM Machines:

- Officer's Club: M-F (1100 – 1800), Sat (1000 – 1500)
- Tradewinds Enlisted Club: Sat-Thur (1100 – 2100), Fri (1100 – 2230)
- Hickam Main Exchange: Daily (0900 – 2100)
- ATM Locations: Passenger Terminal, Hickam Federal Credit Union, First Hawaiian Bank, AAFES Main Exchange, AAFES Main Shoppette, Enlisted Club, and Officer's Club








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## Base Eating Establishments:

-  **Burger King:** Located near the BX: Mon-Fri, 0630-2200; Sat, 0700-2200; Sun, 800-2130
-  **L&L Hawaiian Barbeque:** (located at the Par 3 Golf Course) Mon-Fri, 1030-0330 and 1700-2030. Sat and Sun, 1000-1700
-  **Sea Breeze Restaurant:** (Located by the Hickam beach on Vickers Ave, which becomes Ft. Kam Road) Hours vary. Please call (808) 449-9900 for more information.
- **Bowling Alley:** Located by the Kuntz Gate Mon, Tue, Thurs, 1000-2100; Wed, 0900-2100; Fri, 0900-0100; Sat, 1200-0100; Sun, 1200-0100
- **Main Exchange Food Court:** Daily: 1030-2000

## Military Agencies:

- **American Red Cross:** (808) 449-0166 Website: <http://www.hawaiiaredcross.org>; Hickam branch is located in Building 1105
- **Hickam Base Locator:** Com: (808) 448-2626 or DSN: 448-2626
- **Navy Quarter Deck Pearl Harbor:** (808) 473-1222
- **Air Force Family Services:** Com: (808) 449-0300 or DSN: 449-0300
- **USO Honolulu International Airport:** (808) 836-3351; Daily (0800 – 2400)

## Frequently Used Numbers:

- Base Directory: (808) 449-7110
- Main Gate: (808) 449-1083
- Pearl Harbor Travel: (808) 422-9444
- Officer's Club: (808) 448-4608
- Tradewinds Enlisted Club: (808) 449-1188
- Security Forces: (808) 449-6372
- Hickam Clinic (15<sup>th</sup> Medical Group): (808) 448-6120
- Post Office: (808) 422-6435
- Main Exchange: (808) 423-1304
- Bowling Alley: (808) 449-2702
- Dining Hall: (808) 449-1666
- Base Gym: (808) 449-6711
- Chapel Center: (808) 449-1754
- Mamala Bay Golf Course: (808) 449-2047
- Par 3 Golf Course: (808) 449-2093

## Tips To Help Keep You Flying:

- There is no smoking on AMC flights.
- While checking in please notify a passenger service agent if you have unique requirements associated with hearing impairment, asthma, pacemakers, etc., so we may better assist you.
- All passengers 10 years and older must have a valid military identification card.
- Open toe/ open heeled, narrow based high heeled shoes and shoes with retractable wheels i.e. "heelies" are not permitted on AMC aircraft.
- Baggage I.D. tags are required for all checked baggage. I.D. tags are highly encouraged for all carry-on baggage.
- Civilians, including dependents require passports for international travel.
- Pregnant women past 34 weeks gestation will not be accepted for air travel.
- Women less than 6 weeks post-partum and infants less than 6 weeks old must have an approved medical authorization to fly.
- Non-active duty military members require birth certificates or passports for air travel to Guam.
- All required border clearance documents must be presented at roll call.
- Reserve component members traveling on a DD Form 1853 are restricted to the continental United States, Alaska, Hawaii, Guam, and American Samoa.

The 735<sup>th</sup> Air Mobility Squadron's Motto: **Kokua Imua LanaiKila** is Hawaiian for  
"Always Supporting for Success"